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| Tom Cheng  Data Scientist/Analyst, U.S. Army Veteran | 3701 Alameda de las Pulgas  San Mateo, CA 94403  **(650) 240-6147**  **TomHCheng@gmail.com** |
| SUMMARY I’m a data scientist specialized in improving business performances through data analysis and sales forecast to find optimal performance criteria for the business to be successful. I have extensive experience in design, implementation, and analysis of data-driven studies/decisions for businesses. EXPERIENCEJia Chen Contracting Company, San Mateo— Freelance *Translator*Aug 2018 - PRESENT Translation between Chinese-Mandarin and English Super Cue Cafe, San Francisco— *Corporate Manger/Owner*Jan 2009- May 2018 Forecast sales to help inventory and staffing efficiently.  Analyze product sales to decide which products to keep, replace, or promote to generate more revenue.  Opened 5 store locations; I personally managed 3 locations  All 3 stores managed by me had yearly revenue increasing from 5~20%.  Written all forms, policies, and SOP for the corporate. Ocha Tea Cafe, San Mateo— *Store Manager*Jan 2008 - June 2011 Interview, hire, and train all staff members.  Weekly store inventory/order and staff scheduling/work hours verification.  Provide great customer service and address to their complaints PROJECTSSpringboard Capstone 2 — Time Series *Sales Forecast* Using Machine Learning to do time series forecast and determine the most efficient store hours and staffing. Please visit the link to see details: <https://github.com/tc18fwd/SpringBoard/blob/master/Capstone%20Two/Capstone%202%20Finalized%20Codes.ipynb> | EDUCATIONSpringboard Data Science 2020San Jose State University B.A. Psychology 2012SKILLS  * **Python**, SQL * **Data** **Analysis**: Pandas, Numpy, statsmodels,  Scikit-learn * **Data** **Visualization**: Seaborn, Matplotlib * **Predictive** **Modeling**: SARIMAX, TBATS, HWE * **MS** **Excel** & **Power** **Point**  LANGUAGES English  Chinese-Mandarin |